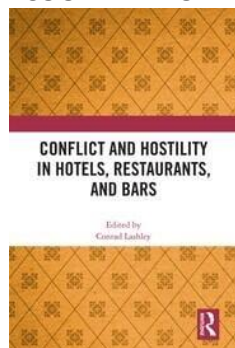


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Conflict and Hostility in Hotels, Restaurants, and Bars

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